

Warranty Card



1. The warranty is provided by FILL Sp. z o. o., ul. St. Staszica 7, 32-640 Zator (Guarantor)
2. Proper installation and use, including compliance with the user manual, ensure efficient operation of the product. The user declares that he has read the rules for using the products and has received instructions on use and maintenance.
3. The warranty covers the mechanical efficiency of the delivered and/or installed products during the period:
 - internal and external shielding systems - 24 months
 - electrical control - depending on the type:
.....calculated from the date documented by the VAT invoice/bill of sale of the product to the User (end buyer).
4. The warranty is valid in the Republic of Poland and applies only to products used by the Consumer. Warranty rights will be exercised only in relation to products sold and installed in the Republic of Poland.
5. The above warranty does not cover:
 - defects (faults) resulting from improper installation carried out by the User or by an entity not authorized by the Guarantor,
 - product damage and defects (faults) caused by them, due to reasons not proper installation or use, including maintenance, inconsistent with the intended use or instructions ,
 - malfunction or damage resulting from fire, flood or other natural disasters, war or social unrest, overvoltages in the power grid, lightning and other unforeseen accidents,
 - products that have been tampered with or modified by persons other than those authorized by the Guarantor, changes, repairs, etc.
 - elements subject to normal wear and tear (e.g. batteries, light bulbs),
 - consequences of natural wear and tear of the product caused by its normal use,
 - defects (damage) occurring during the transport of the product
6. The complaint should be submitted to the Guarantor in writing, providing a description of the defect (fault) and the circumstances of its occurrence.
7. The basis for considering a product complaint is that the User, to a service employee authorized by the Guarantor, presents the Warranty Card together with a valid purchase document (invoice or simplified bill) individually specifying (type of cover system, type of electrical control) the product(s) purchased by the User.
8. If the complaint is found to be justified, the Guarantor may repair or replace the product. Warranty repairs include activities appropriate to remove the defect (fault) covered by the warranty.
9. The warranty repair does not cover the activities described in the user manual, which must be performed by the User on his own and at his own expense (e.g. assembly, installation, commissioning, checking operation or maintenance of the product).
10. The Guarantor may replace the product if the User requests repair, or may repair it if the User requests replacement, if removing the defect (fault) in the manner chosen by the User is impossible or would require excessive costs for the Guarantor. If repair and replacement are impossible or would require excessive costs, the Guarantor may refuse to remove the defect.
11. Product defects (faults) disclosed during the warranty period will be removed within the period agreed by the parties, but no longer than 14 days from the date of their written notification to the Guarantor.
12. In justified cases, such as the need to order non-standard spare parts, this deadline may be extended.
13. There is no delay in settling the complaint if the representative of the Guarantor reports to the User within the agreed time to resolve the complaint (inspection, repair or replacement of the product) and is unable to do so for reasons attributable to the User. The deadline for settling the complaint is then extended by the time resulting from the delay. If the User prevents the inspection, repair or replacement of the product twice, it is considered that repair or replacement is impossible.

14. The costs of repair or replacement, including in particular the costs of postage, transportation, labor and materials, are borne by the Guarantor. The User provides the Guarantor with a product that is subject to repair or replacement. The Guarantor collects the goods from the User at his own expense. If the goods were installed before the non-conformity of the goods with the contract was discovered, the Guarantor dismantles the goods and reassembles them after repair or replacement, or commissions these activities to be performed at its own expense.
15. The user is not obliged to pay for the normal use of goods that have subsequently been replaced.
16. The warranty becomes invalid in the event of:
 - finding at the authorized service center any structural changes made by a person unauthorized by the guarantor,
 - finding at the authorized service center any attempts to disassemble the device by a person not authorized by the guarantor beyond the activities permitted in the operating manual,
 - finding at the authorized service center any corrections to the warranty card made by persons not authorized by the guarantor,
 - finding at the authorized service center service any discrepancies between the entries in the warranty card and the purchase document.
17. Hidden defects, i.e. defects impossible to detect or any deficiencies upon receipt of the goods, the buyer is obliged to report in writing immediately after they are discovered.
18. The warranty repair should be confirmed by an entry in the warranty card. The entry should include the date of repair, description of the defect (fault), service technician's details and his signature and the Guarantor's stamp.
19. In the event of non-compliance of the sold item with the contract, the User is entitled by law to legal remedies provided by and at the expense of the seller. The granting of a guarantee does not affect the legal remedies available to the User by law.

Delivery/installation date:Proof of purchase/no.:.....

Name and Customer's name:.....

Seller :

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FILL Sp. z o.o.

ul. St. Staszica 7
32-640 Zator

NIP: 5492472516, REGON: 525211093

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Manufacturer's stamp and
signature

.....

seal and signature of the Seller

.....

Customer's signature